Finance How-To Guide

WORKDAY PROCEDURES

Business Office
ANDERSON UNIVERSITY |

Table of Contents

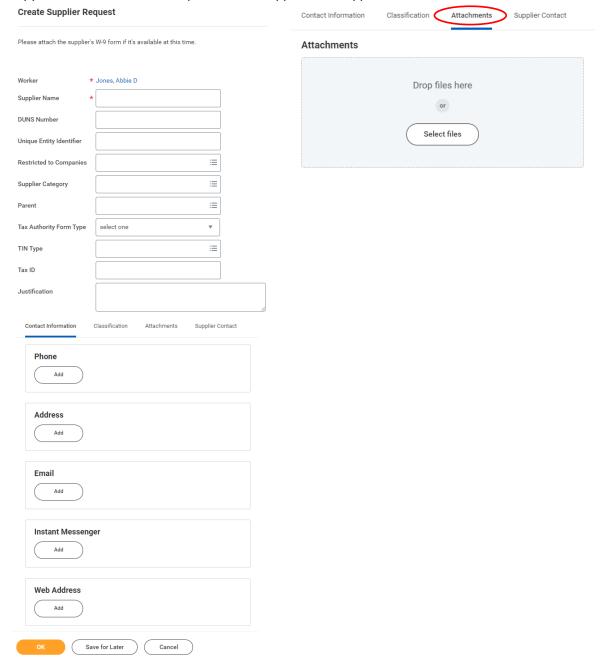
Creating a Supplier Request	2
Requisition/Purchase Order/Invoice Process	3
To Create Requisition from Supplier Website (The ONLY Supplier Catalogs average)	
To Create Requisition for Non-Catalog Items (All Suppliers other than FSI or	Amazon)7
Obtaining your Purchase Order	11
View Progress of Requisition/Create Receipt	12
Find Where Requisition is in Process	14
Invoice Payment Status	15
Expense Reports	17
Creating an Expense Report with Credit Card Transactions	17
Creating an Expense Report for Employee Reimbursement	19
Viewing your Expense Reports	21
Quick Expense and Workday App	23
Reporting	27
Trial Balance	27
Budget vs Actual	30

Creating a Supplier Request

Search 'Create Supplier Request' in your Workday search bar and select the task as shown below.
 Tasks and Reports



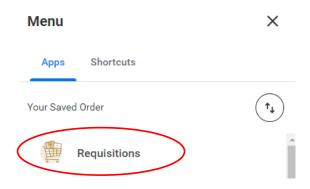
2. You will then input the supplier's name and address and any additional contact information. Once that is complete, click over to the 'Attachments' tab where you can drag and drop or search for the supplier's W-9. The W-9 is required for the supplier to be approved.



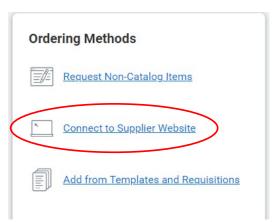
Requisition/Purchase Order/Invoice Process

To Create Requisition from <u>Supplier Website</u> (The ONLY Supplier Catalogs available are Amazon and FSI).

- 1. Select Menu (top left) to View All Apps
- 2. Select Requisitions App



3. Select Connect to a Supplier Website

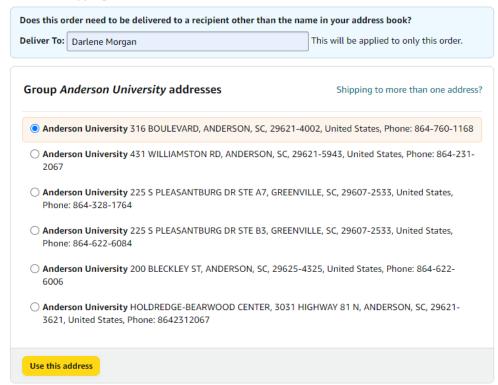


4. Choose the supplier you need to connect to.

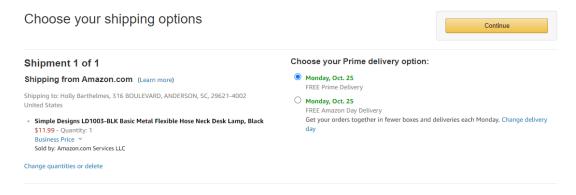


- 5. Search for and find the item(s) you want to purchase and add to cart.
- 6. Select Proceed to Checkout when you have placed all items in cart.
- 7. Type your name in Deliver To: field and select the applicable address. (Do not add a new address. All purchases should be routed to one of the preloaded addresses. Per Fiscal Policy and Procedures, items may not be shipped to employee homes without approval from applicable Senior Vice President.) After selecting address, click deliver to this address.

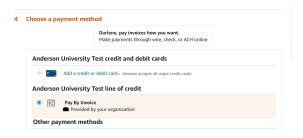
3 Choose a shipping address



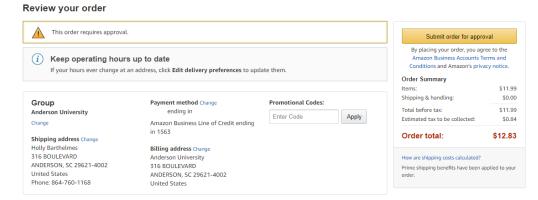
8. All employees have access to Prime shipping through Anderson University's Business account. If Prime shipping is available for the order you are placing, you may choose that delivery option at no additional cost. After selecting shipping option, click continue.



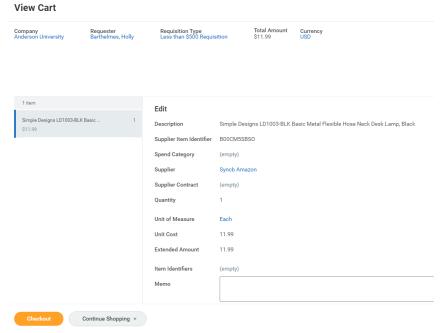
9. Choose Pay by Invoice as Payment Method.



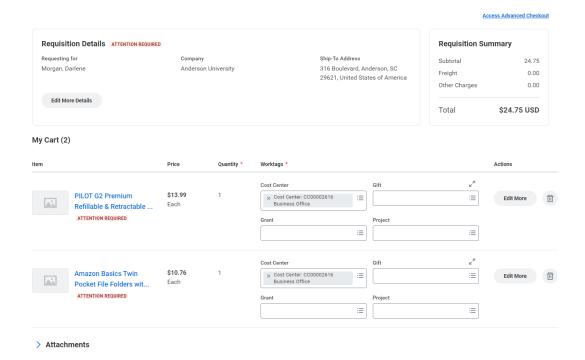
10. After reviewing your order information, click submit order for approval to be taken back to Workday to complete placing your order. **Order will not be placed with Amazon until you have finished filling everything out in Workday.



11. If all items correctly show up in your Workday cart, you may "checkout".



12. In your checkout screen, you can review the goods lines. Information will default from the supplier's website. You can click on Edit More Details/Edit More to complete the required information. You may also utilize "Access Advanced Checkout" (top right blue link) if you prefer this layout for entering the required information.

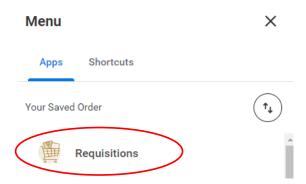


You must fill in:

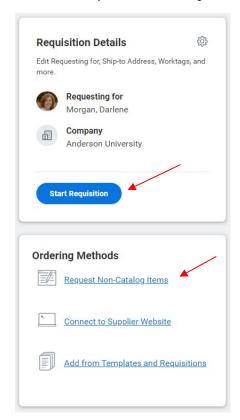
- a. Freight Amount (optional): should not be applicable to most Amazon and FSI charges
- b. Other Charges (optional): tax may be entered in this field
- c. Memo to Suppliers (required for FSI): ***For FSI, please type in the building and room number you would like your order to be delivered to. Character count in this field should not exceed 25 characters to ensure the driver can see the full message.
- Internal Memo (optional): This field may be used to provide any information you would like the Business Office to know.
- e. Spend Category (required): select the most appropriate spend category. *Budget funds are allocated at the cost center level, not the spend category level.
- f. Memo (preferred): Type anything that may be helpful for the Business Office/Supplier to know, such as a business purpose for the purchase.
- g. Driver Worktags (Cost Center, Gift, Grant, Project, and Agency) (required): Cost Center will default based on your employee setup. If applicable, search for cost center to charge purchase to or remove cost center and search gift, grant, project, or agency.
 - i. ***Do not change or remove fund/program additional worktags. These will default based on the cost center, gift, grant, project, or agency you select.
 - ii. If the good line needs to be split between multiple driver worktags/cost centers, you will need to go to the link Advanced Checkout and select the number under the splits column and choose to split by amount or quantity. Click the plus sign to add a line for the number of ways you want to split the transaction. *Note: only the driver worktags may be selected. You cannot select multiple spend categories per line.
- 13. When finished filling in applicable information, click submit. If the order is less than \$3000, the order will automatically be placed with Amazon or FSI. If the order is greater than \$3000, the requisition will be routed to your Cost Center Manager, Dean/Director, Vice President, and the Business Office for approval.

To Create Requisition for **Non-Catalog Items (All Suppliers other than FSI or Amazon)**

- 1. Select Menu (top left) to View All Apps
- 2. Select Requisitions App

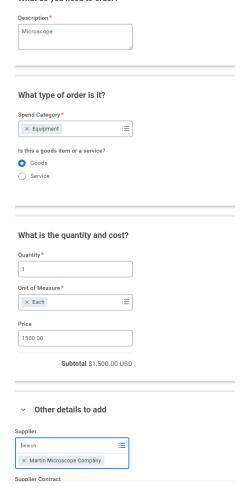


3. Select Request Non-Catalog Items OR "Start Requisition"



- 4. Give a good description of what you are ordering and choose if this is a goods or service. If service, click "other details to add" and enter supplier and total cost of service. If goods, enter quantity, unit of measure, and price as well as the supplier. Do not include taxes on any goods or services lines. Tax amounts go in the field "Other Charges." This will be entered upon checkout.
 - a. For Goods:
 - i. Requisition Type: select "Goods Requisition"
 - ii. Item Description: general description of one specific item you are requesting. *If purchasing multiple types of items, each will need to be entered separately.

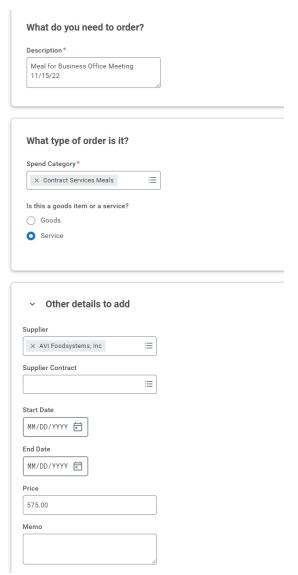
- iii. Spend Category (required): select the most appropriate spend category. *Budget funds are allocated at the cost center level, not the spend category level.
- iv. Supplier (required): select the supplier you want to purchase from. You may type in the supplier's name or search by one of the subcategories
- v. Quantity (required for good request type): number of each type of item you are requesting.
- vi. Unit Cost (required for good request type): amount for one item
- vii. Unit of Measure (required for good request type): select the most applicable. If unsure which one to select, choose "each."
- viii. Memo (optional): information applicable to charge
- ix. Select Add to Cart
 What do you need to order?



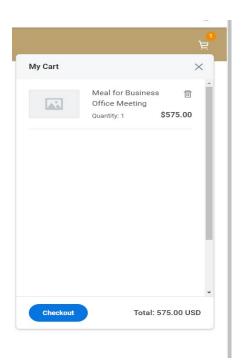
b. For Services:

- i. Requisition Type: select "Services Requisition"
- ii. Item Description: general description of one specific item you are requesting. *If purchasing multiple types of items, each will need to be entered separately.
- iii. Spend Category (required): select the most appropriate spend category. *Budget funds are allocated at the cost center level, not the spend category level.
- iv. Supplier (required): select the supplier you want to purchase from. You may type in the supplier's name or search by one of the subcategories

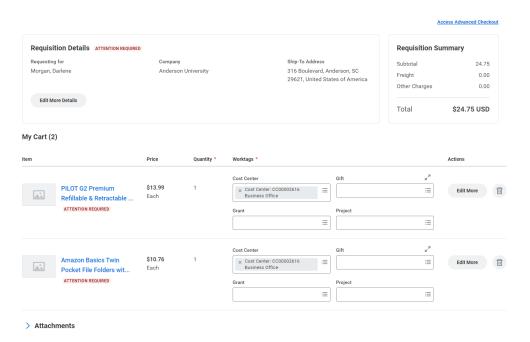
- v. Start Date: start date of the service
- vi. End Date: end date of the service
- vii. Extended Amount: total amount of the service
- viii. Memo (optional): information applicable to charge
- ix. Select Add to Cart



5. Enter each goods or service you are ordering on a separate line by clicking Add to Cart after entering each item. A new screen will appear each time you click Add to Cart so that you can enter the next item description/spend category/price etc.... This is important for receipting in Workday and Fixed Asset tracking. Once all items are entered, click Checkout.



6. In your checkout screen, you can review the goods/services lines. Click on Edit More Details/Edit More to complete the required information. You may also utilize "Access Advanced Checkout" (top right blue link) if you prefer this layout for entering the required information.



You must fill in:

- a. Freight Amount (optional)
- b. Other Charges (optional): tax may be entered in this field
- c. Memo to Suppliers (optional)
- d. Internal Memo (optional): This field may be used to provide any information you would like the Business Office to know.

- e. Spend Category (required): select the most appropriate spend category. *Budget funds are allocated at the cost center level, not the spend category level.
- f. Memo (preferred): Type anything that may be helpful for the Business Office/Supplier to know, such as a business purpose for the purchase.
- g. Driver Worktags (Cost Center, Gift, Grant, Project, and Agency) (required): Cost Center will default based on your employee setup. If applicable, search for cost center to charge purchase to or remove cost center and search gift, grant, project, or agency.
 - i. ***Do not change or remove fund/program additional worktags. These will default based on the cost center, gift, grant, project, or agency you select.
 - ii. If the goods line needs to be split between multiple driver worktags, select the number under the splits column and choose to split by amount or quantity. Click the plus sign to add a line for the number of ways you want to split the transaction. *Note: only the driver worktags may be selected. You cannot select multiple spend categories per line.
- h. If your order is >\$500, you must attach a document from the supplier that shows the price of the goods/services. Documents that may be attached include:
 - i. Quote
 - ii. Invoice
 - iii. Order Form
 - iv. Approval Email for External Services from Business Office
 - v. Email correspondence from the Supplier regarding pertinent purchasing information.
- 7. When finished filling in applicable information, click submit. The order will be routed automatically to the applicable approvers.

Up Next



Pierce, Victoria Johnson

Approval by Cost Center Manager (All)

Due Date 10/23/2021

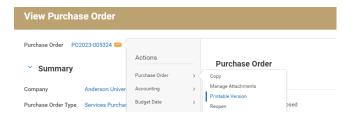
Details and Process

Obtaining your Purchase Order

After a requisition has been fully approved, the purchase order will automatically be created and issued overnight. At this time, the requestor will receive a notification in Workday that the purchase order is available. From the related actions on the purchase order, a printable version of the PO may be obtained

Purchase Order P02022-00

to be sent to the supplier by the requestor (email or mail). It is up to the requestor to send the purchase order to the supplier if needed. The Business Office will not be sending purchase orders to suppliers.



Click on the Related Actions, Printable Version and OK.



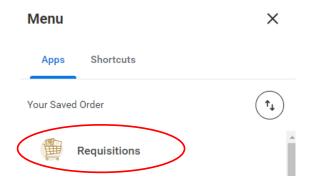
Click on Refresh Button until 100% and a PDF Version has been uploaded. This is the PO that can be sent to the supplier.

View Progress of Requisition/Create Receipt

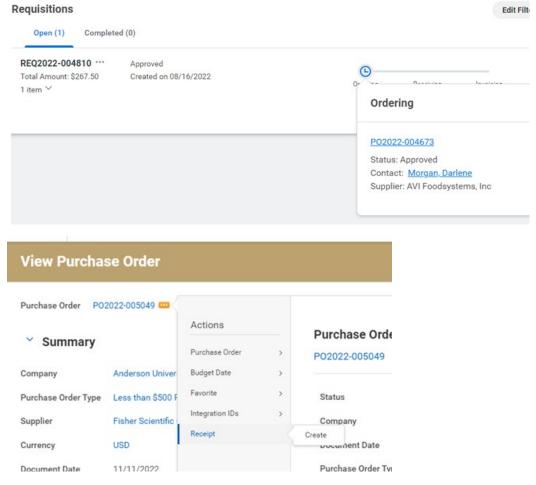
After the purchase order has been created, it MUST be issued before a receipt can be created. PO issuance will occur every night. Therefore, the receipt may be submitted the next day.

**Receipts should not be submitted until goods have been received or services have been performed. Any exceptions needed should be addressed with the Business Office prior to creating the receipt.

- 1. Select Menu (top left) to View All Apps
- 2. Select Requisitions App

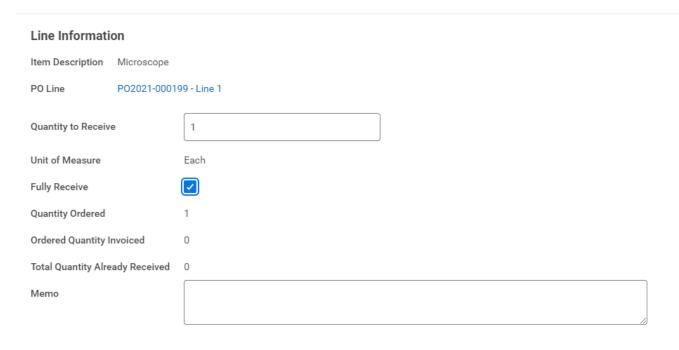


- From this requisition dashboard, you can view the progress of all requisitions by clicking the small
 icons that will appear above the words Ordering/Ordered, Receiving/Received, and
 Invoicing/Invoiced. The words will change, and icons will appear as the requisition moves along in
 process.
- 2. To create the receipt, find the requisition number and above the word Ordered, click on the small icon to view the PO number. Click on the PO# to view it and go off the related actions button to create receipt.



- 3. The purchase order number will default in the next screen and will have all the information from your requisition defaulted into your receipt. Select ok.
- 4. Review your purchase order information. Amounts in line items may not contain shipping or tax. These amounts will be reviewed and added by Accounts Payable if not defaulted. Toggle between all lines to receive each applicable one. Only receive items that match to the invoice
 - a. For Goods: select the quantity to receive (should match the invoice). If all items are being received, select "receive in full" check box
 - b. For Services: enter the dollar amount to receive (should match to invoice). If the full amount is being received, select "receive in full" check box

***If you have multiple invoices for one purchase order, please create separate receipts for each invoice. This will ensure that suppliers can easily see which invoices we are paying.



5. In the attachment section, attach your invoice for Accounts Payable to review. (File type cannot be Live Photo -. HEIC)

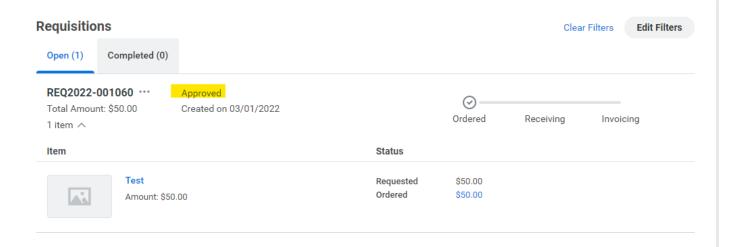
Attachments



6. Select Submit which will route your receipt to accounts payable for the invoice to be created in Workday and paid.

Find Where Requisition is in Process

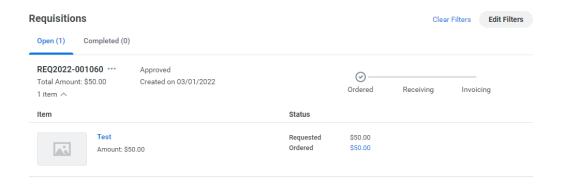
1. Requisition status will show up beside the requisition number on the requisition dashboard.



- 2. Once the requisition is approved and purchase order is issued, a small icon will appear above the word Ordered. This is where the PO # can be found.
- 3. When items/service is received and a receipt has been created (see above for instructions), a small icon will appear above the word Received. You can click on the icon to see if the receipt has been denied/approved or is still in progress.
- 4. When the receipt is approved and a supplier invoice has been created by accounts payable in Workday, a small icon will appear above Invoicing/Invoiced. You can click into this icon to see the payment status.

Invoice Payment Status

1. If the requisition has been submitted but not received, status will show as ordered.



2. If the requisition has been submitted and received against but not paid, status will show as received.



3. If the requisition has been submitted, received, and payment is processing, status will show as invoiced.



Expense Reports

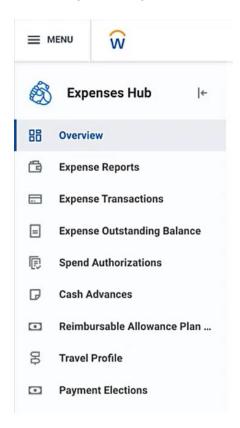
Creating an Expense Report with Credit Card Transactions

- 1. Select Menu to View All Apps
- 2. Select Expenses Hub



3. Once in the Expenses Hub you can navigate using the tabs on the left side of your screen.

Note that you will only see the tabs with relevant data here so the appearance may vary



4. Select Create Expense Report – this is available on the Overview, Expense Reports, and Expense Transactions tab.

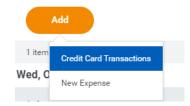
My Expense Reports

Create Expense Report

- 5. On the header page, complete the following fields and then select OK.
 - a. Creation Option: Use Create New Expense Report.
 - b. **Memo:** This should be a brief description of what your expense report is for (i.e., Football recruiting trip in Columbia, SC on 6/1-6/5/23)
 - c. **Expense Report Date:** Select the last day of the month for the charges you are completing (i.e., If your charges are all in June, the date should be 6/30)
 - d. **Business Purpose:** Select the most applicable business purpose that summarizes your charges. ***Only one business purpose may be selected for each expense report.
 - e. **Cost Center, Agency, Gift, Grant, Project, Additional Worktags:** Leave these values defaulted. You will be able to change these values on a later screen, if needed.
 - f. **Credit Card Transactions**: Select the credit card transactions at the bottom of the screen that relate to the business purpose selected.
- Complete the following fields for each transaction listed on the left side of the screen and select submit.
 - a. **Select Files:** Attach a copy of your receipt. If you are missing a receipt, use the Missing Receipt Form with your VP's approval signature.
 - b. **Expense Item:** Select what is most appropriate to the item description. *Budget funds are allocated at the cost center level, not the expense item level. All food and beverages for groups should be Group Meal/Food.
 - i. Item detail fields may appear to the right based on the expense item selected.
 - c. Memo: Include the business purpose for the charge
 - d. **Driver Worktags** (Cost Center, Gift, Grant, Project, and Agency) (required): Cost Center will default based on your employee setup. If applicable, search for cost center to charge purchase to or remove cost center and search gift, grant, project, or agency.
 - i. Do not change or remove fund/program additional worktags. These will default based on the cost center, gift, grant, project, or agency you select.
 - ii. If the expense needs to be split between multiple driver worktags, select the add button under Itemization. The full amount of the charge must be allocated.
 - e. **Itemization:** Only itemize if multiple driver worktags will be used. See Driver Worktag bullet for details.
 - f. **Personal Charge:** If you made a personal charge on the credit card that needs to be reimbursed to the University, select this check box.



- 7. **Receipt Included:** this check box is not required to be checked to submit your report but may be checked for tracking purposes. (File type cannot be Live Photo -. HEIC)
- 7. If you need to add additional credit card transactions to the expense report, select the orange add button and select Credit Card Transactions.



8. Select Submit. The request will then be routed to applicable approvers.

You have submitted

Up Next: Pierce, Victoria Johnson, Approval by Cost Center Manager (All), Due Date 10/24/2021 <u>View Details</u>

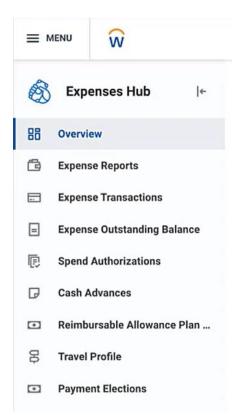
Creating an Expense Report for Employee Reimbursement

- 1. Select Menu to View All Apps
- 2. Select Expenses Hub



3. Once in the Expenses Hub you can navigate using the tabs on the left side of your screen.

Note that you will only see the tabs with relevant data here so the appearance may vary



4. Select Create Expense Report – this is available on the Overview, Expense Reports, and Expense Transactions tab.

My Expense Reports

Create Expense Report

- 5. On the header page, complete the following fields and then select OK.
 - a. Creation Option: Use Create New Expense Report.
 - b. **Memo:** This should be a brief description of what your expense report is for (i.e., football recruiting trip in Columbia, SC on 6/1-6/5/21
 - c. **Expense Report Date:** select the last day of the month for the charges you are completing (i.e., If your charges are all in June, the date should be 6/30)
 - d. **Business Purpose:** select the most applicable business purpose that summarizes your charges. ***Only one business purpose may be selected for each expense report.
 - e. Cost Center, Agency, Gift, Grant, Project, Additional Worktags: Leave these values defaulted. You will be able to change these values on a later screen, if needed.
- 6. Click the orange Add button for each new expense you need to add. Each receipt should be listed as a separate expense.



- 7. Complete the following fields for each transaction listed on the left side of the screen and select submit.
 - a. **Select Files:** attach a copy of your receipt. The receipt should show the method of payment (i.e., last four digits of card, card type, cash)
 - b. If you have an AU credit card, there will be a check box that is checked which says, "Paid with Corporate Card." Please uncheck this box if you made the purchase some other way.



- c. **Date:** Select the date the transaction occurred.
- d. **Expense Item:** Select what is most appropriate to the item description. *Budget funds are allocated at the cost center level, not the expense item level.
 - i. Item detail fields may appear to the right based on the expense item selected.
- e. Amount: Enter the amount of the charge that you are requesting reimbursement for.
- f. Memo: Include the business purpose for the charge
- g. **Driver Worktags** (Cost Center, Gift, Grant, Project, and Agency) (required): Cost Center will default based on your employee setup. If applicable, search for cost center to charge purchase to or remove cost center and search gift, grant, project, or agency.
 - Do not change or remove fund/program additional worktags. These will default based on the cost center, gift, grant, project, or agency you select.
 - ii. If the expense needs to be split between multiple driver worktags, select the add button under Itemization. The full amount of the charge must be allocated.
- h. **Itemization:** Only itemize if multiple driver worktags will be used. See Driver Worktag bullet for details.
- Receipt Included: This check box is not required to be checked to submit your report but may be checked for tracking purposes. (File type cannot be Live Photo -. HEIC)

8. Select Submit. The request will then be routed to applicable approvers.

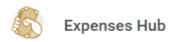
You have submitted

Up Next: Pierce, Victoria Johnson, Approval by Cost Center Manager (All), Due Date 10/24/2021

View Details

Viewing your Expense Reports

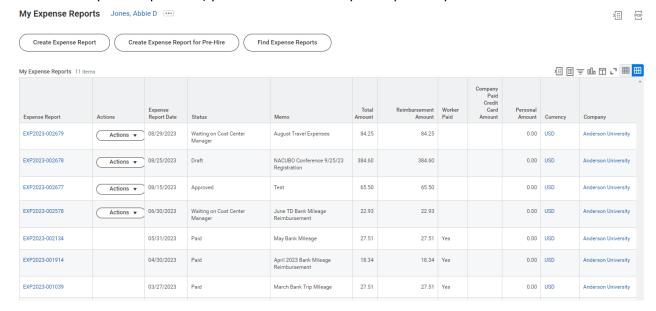
- 1. Select Menu to View All Apps
- 2. Select Expenses Hub



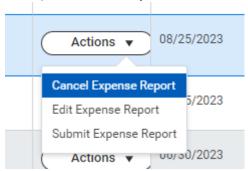
3. Select Expense Reports tab



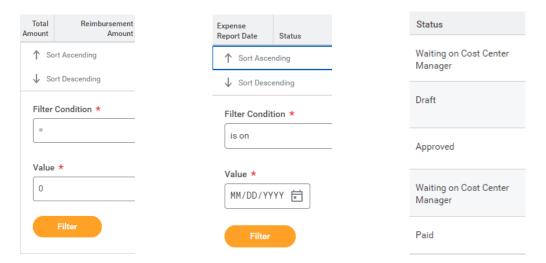
4. From the Expense Reports tab, you will see a list of all your expense reports.



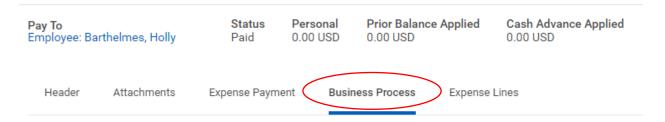
5. Reports that can be edited will have an Actions button. By clicking the Actions button, you can edit, cancel, or submit the report.



6. You can click on the darker gray header of each column to open sort options specific to each column. In the status column, you will see the report's status.

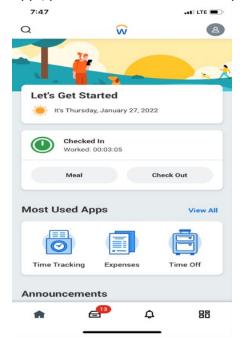


- a. Draft: this expense report has not been submitted yet.
- b. Waiting on '_____': this expense report is in the approval process but has not completed approvals yet.
- c. Approved: this expense report has been fully approved but not paid yet.
- d. Paid: this expense report is complete, and the funds should show in your bank account if it is a reimbursement.
- 7. To scroll through the approvals, open the report and select the Business Process tab.

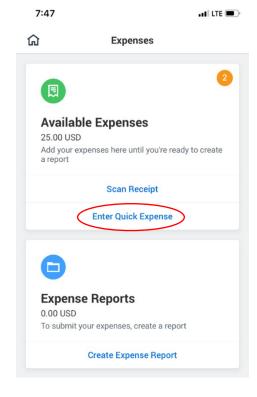


Quick Expense and Workday App

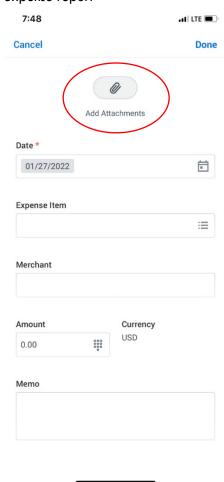
1. Use the Workday App on your phone. If your Expenses Hub does not show up in the Most Used Apps, pick View All and locate the Expenses Hub.



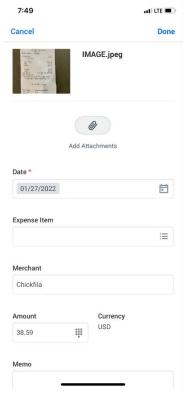
2. Select the Expenses Hub. When the Hub opens, select Enter Quick Expense.



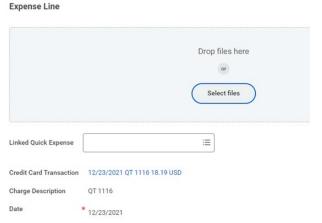
3. The Quick Expense screen will open. Select Add Attachments. You will have the option here to take a photo of your receipt. You can also choose a photo that was taken earlier. Make sure your photo captures the complete receipt – merchant name, date, purchase details and totals. All other information is optional, but I would complete at the least the merchant's name and the amount of the receipt so you can distinguish between your quick expenses when you add them to your expense report



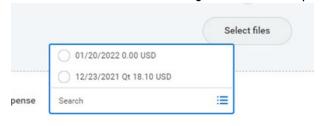
4. This is the Quick Expense with the receipt attached and additional info filled in. Select Done. You can add as many of these Quick Expense records as you like. You can use these Quick Expense records on your Expense Report.



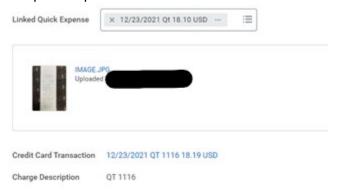
Create your expense report. Attach the credit card transactions to the report. When you select an
individual transaction to work on, this is how it will look. You will see a field for Linked Quick
Expense.



6. Click on the 3-bar icon on the right. Your Quick Expense list will open. It looks like this.



7. Pick the Quick Expense record to attach to the credit card transaction line. This is what it looks like after you attach the Quick Expense. The Quick Expense attaches the receipt to the transaction on the expense report.



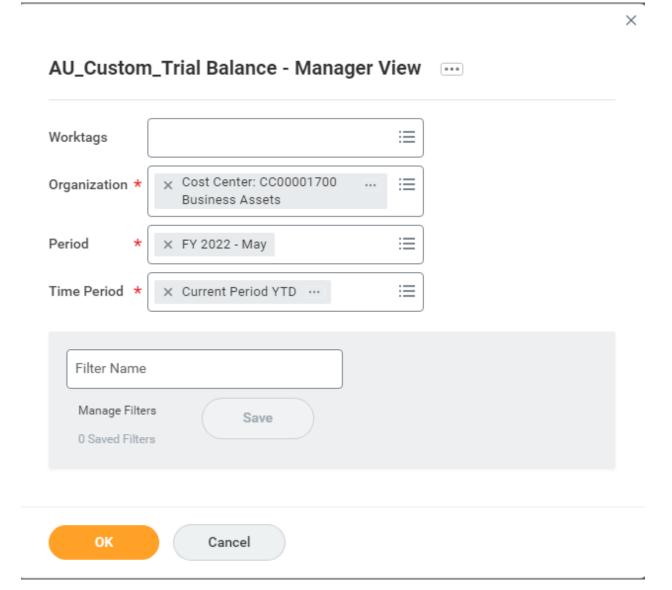
8. Once you use the Quick Expense it is removed from the list of available transactions. If you attach the wrong Quick Expense, click the small x on the left to remove it and then pick another one.

You do not have to do an "all or nothing" expense report – you can have transactions that you need to attach a Quick expense and you can have transactions that you need to attach a receipt from another source like an email or scanned document.

Reporting

Trial Balance

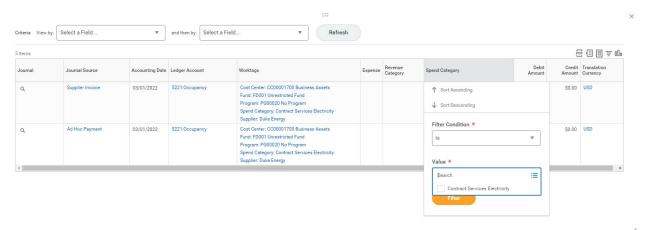
- 1. Search for Trial Balance in the search bar. Click on AU_Custom_Trial Balance Manager View
- 2. In the filter box, select your driver worktag (cost center, project, grant, gift, or agency) or any combination of available worktags. Select the most recent period to view all activity year to date.



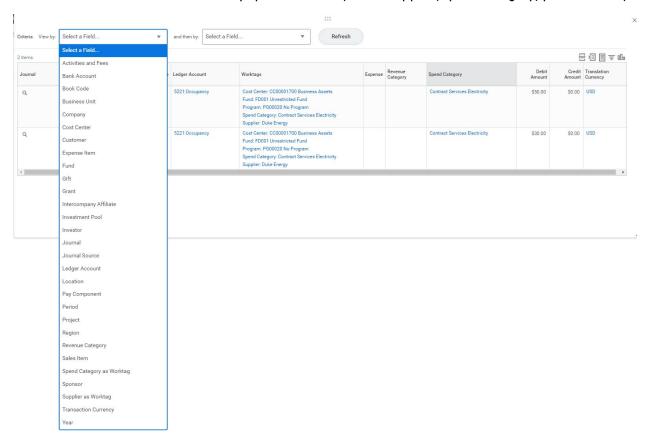
3. Every ledger account with activity will populate. Click on the applicable ending balance amount for the ledger account you want to see activity for.

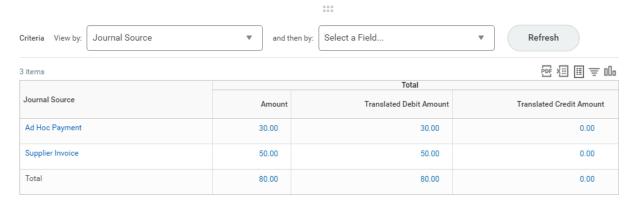
Ledger Account	Beginning Balance	Debit Amount	Credit Amount	Ending Balance
5221:Occupancy	0	80.00	0.00	80.00

- 4. In the pop-up box, you can filter/summarize the data in a variety of ways.
 - a. Filter on the column by clicking the header and changing the conditions.

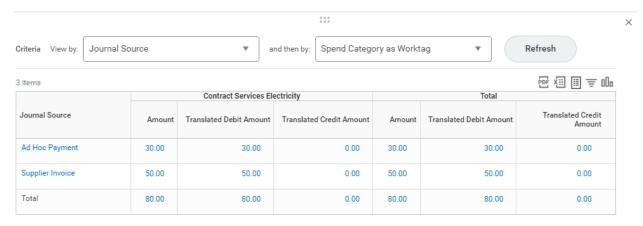


b. Summarize the data by specific criteria (such as supplier, spend category, journal source)

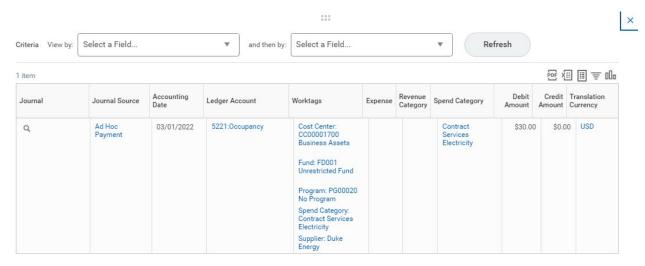




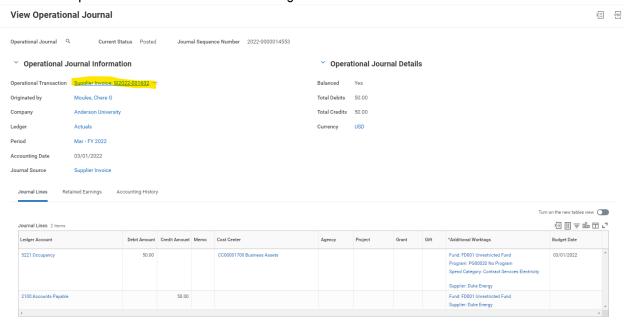
c. Summarize by 2 specific criteria (such as journal source and spend category)



- 5. Continue to click on blue fields and filter until you get the reporting you are looking for.
- 6. To view specific transactions, click on the magnifying glass under the journal column.



7. Click on the operational transaction to see the original transaction.

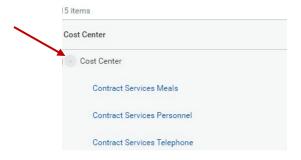


Budget vs Actual

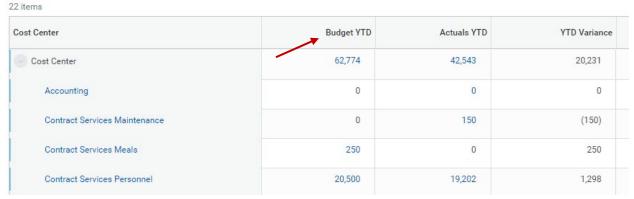
- 1. Search for AU Custom Budget vs Actual by Spend Category Manager View in the search bar.
 - Organization: You can search the drop down for your cost center or type it in "CC0000"
 - i. It is recommended to view one cost center at a time for this report, but you have the ability to select more than one.
 - b. Period: Fiscal Period > FY 20__ > [choose through which month you want to view]
 - c. Click OK



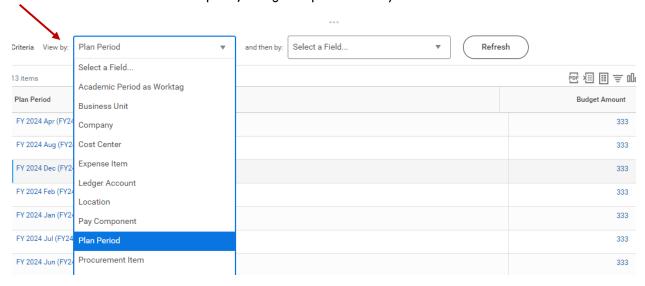
2. At the left corner of the "Cost Center" column, click the grey circle to expand to spend category level.



- 3. Click on blue amounts to drill into detail.
 - a. To see breakdown of budget over the year:
 - i. Click on any amount in "Budget YTD" *Please note if you do not choose through 'May' for fiscal period, this will only be prorated budget amount through the month selected*



ii. At the top left, change drop down to say "Plan Period"

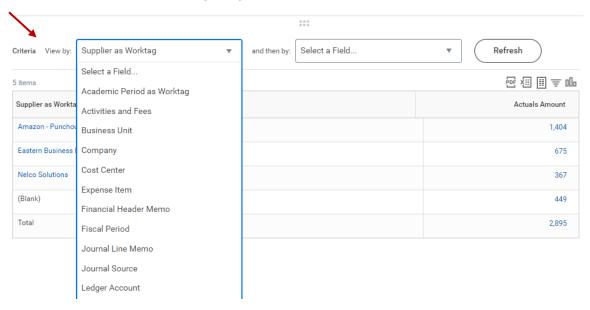


- i. Click Refresh
- 4. Typically, the annual budget is spread evenly across 12 months, however there may be exceptions.

- 5. If there have been budget transfers, you can see those listed within that month's budget allocation.
 - b. To easily see how expenditures have been classified in the cost center:
 - i. Click on any amount in "Actuals YTD"



- ii. At top left, you can change the view by criteria for various options:
 - 1. Supplier
 - 2. Activities and Fees
 - 3. Fiscal Period
 - 4. Expense Item
 - 5. Etc.



- b. Click Refresh
 - i. The only Salaries that are included are Workstudy, Adjunct, and Overload.
 - ii. Change the "View By" criteria if helpful in summarizing the data.
 - iii. Drill further into amounts and transactions as needed.
 - iv. This report can be exported to Excel/PDF.

(If you wish to view a GIFT, AGENCY, GRANT, or PROJECT, you must use the AU Custom Trial Balance – Manager View report).